

Referral Policy

Many insurance companies today require that patients secure a “referral” from their primary care physician before being seen by a specialist under certain circumstances.

Because there are numerous insurance plans (even within the same insurance company), it’s impossible for us to keep track of when referrals are necessary and when they are not. The circumstances vary from plan to plan.

As a result, **we must insist that each individual patient assume responsibility for securing referrals when they are needed.** If you are not sure when you need to get a referral, please inquire with your insurance company.

If your insurance company rejects our claim for services rendered due “failure to secure referral from primary care physician”, you will be held personally accountable to pay the bill.

It must be clearly understood that the responsibility to secure referrals is the patient’s and not ours.

Dear patient:

We are always happy to submit a claim to your insurance company for services rendered. However, in many cases, your insurance company does not cover any service which is not approved, arranged or provided by your Primary Care Physician (please consult your Member Handbook for a list of services which require a referral from your Primary Care Physician).

Your signature below indicates that if you receive specialty care services without the consent of your Primary Care Physician, you will assume financial responsibility for such services.

Signature

Date

Primary Care Physician

PCP Phone #